



# SOUTHARK TECHNICAL COMPETENCIES



870-875-7252



[Academic Support Form](#)



300 S. West Ave. | ADM 107

## PREPARE YOUR COMPUTER FOR CLASS

It is best practice for students to use an updated Chrome web browser.



[Download  
Respondus Here](#)



[Check browser  
Settings Here](#)



[Microsoft Office  
365 Download](#)



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## WHAT TECHNOLOGIES ARE NOT SUPPORTED BY BLACKBOARD?

- Windows XP
- Windows, Mac OS, and Linux systems not running a supported browser
- Microsoft Edge
- Firefox versions 56 and lower
- Chrome versions 62 and lower
- Safari versions 11 and lower

## CAMPUS TECHNOLOGY WEBSITES

- [Blackboard](#)
- [SouthArk Student Email](#)
- [MyCampus](#)

### Username

FFFLL### - Combine first three letters of first name, first three letters of last name, and last four digits of student ID number

### Password

SA\*777999999- SA\* followed by your 9-digit student ID number

## COMPUTER LITERACY

- You should be able to create and save Microsoft Word, PowerPoint and Excel files.
- You need to view, download, and send email attachments.
- You need to view, download, and send files in Blackboard.
- You must navigate to websites and course resources using a variety of internet browsers.
- It is essential that you know how to download and upload files using an internet browser.

## TECHNOLOGY ISSUES

- Try the Student Help page of the Academic Support [website](#)
- In the event that you are unable to access your campus technology accounts you may reach out to the Help Desk at 870-864-7120
- All technical issues related to Blackboard should be reported via the [Academic Support Form](#).

## INTERNET NEEDED FOR BLACKBOARD

To function properly, Blackboard requires a high-speed Internet connection.

You can check your speed settings [HERE](#).